



City of Manitou Springs Mobility Survey

December 12th, 2022 – January 20th, 2023



Methodology



Hello! The City of Manitou Springs invites you to participate in an important survey regarding public transportation and mobility in our community. Make your voice heard by sharing your opinion! The survey will only take 8 minutes to complete, and your answers will remain strictly confidential. Let's get started!

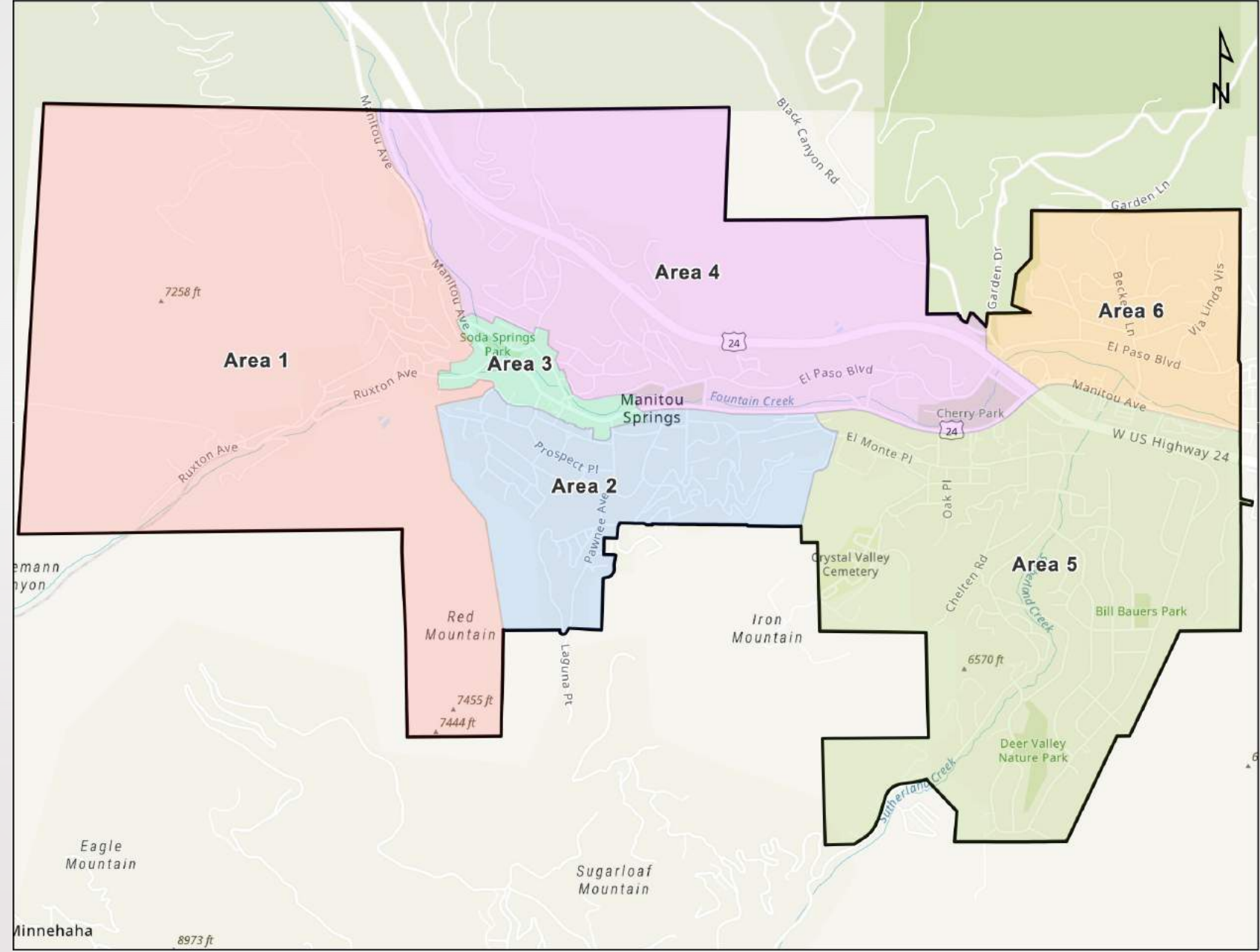
Delivered

Magellan Strategies are pleased to present the results of an online survey of 516 residents or frequent visitors of Manitou Springs. The interviews were conducted from December 12, 2022 – January 20, 2023.

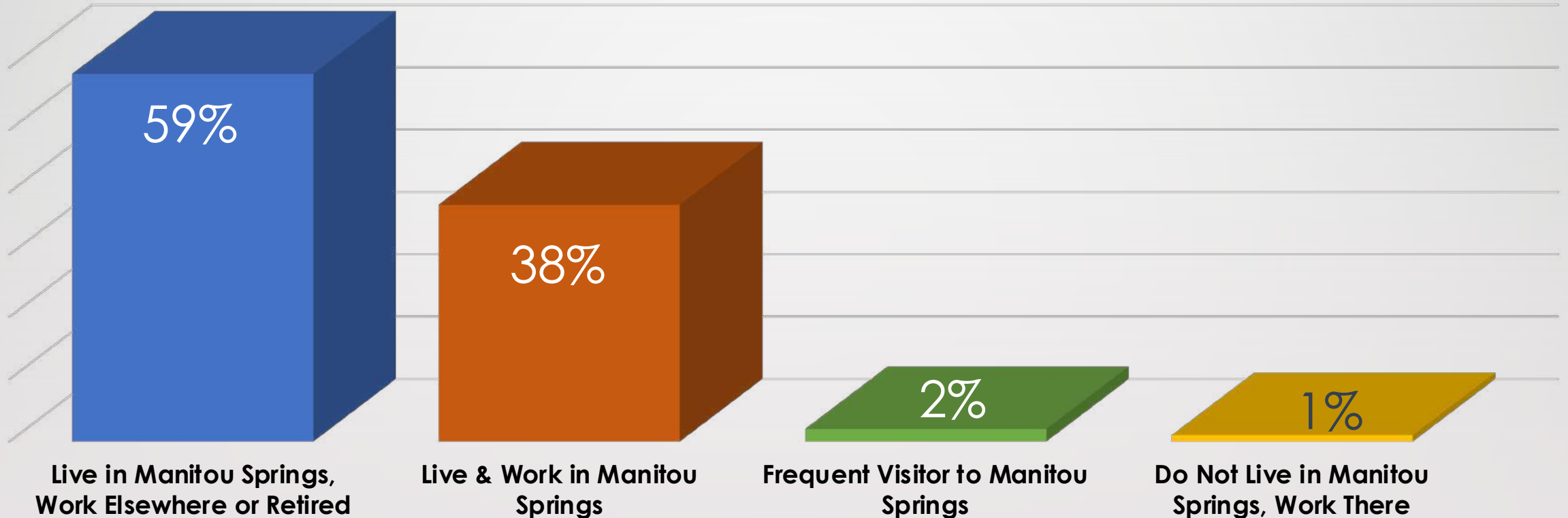
The overall survey responses have a margin of error of +/- 4.1% at the 95% confidence interval. Population subgroups will have a higher margin of error than the overall sample.

The survey results were weighted to be representative of Manitou Springs resident demographics by age and gender.

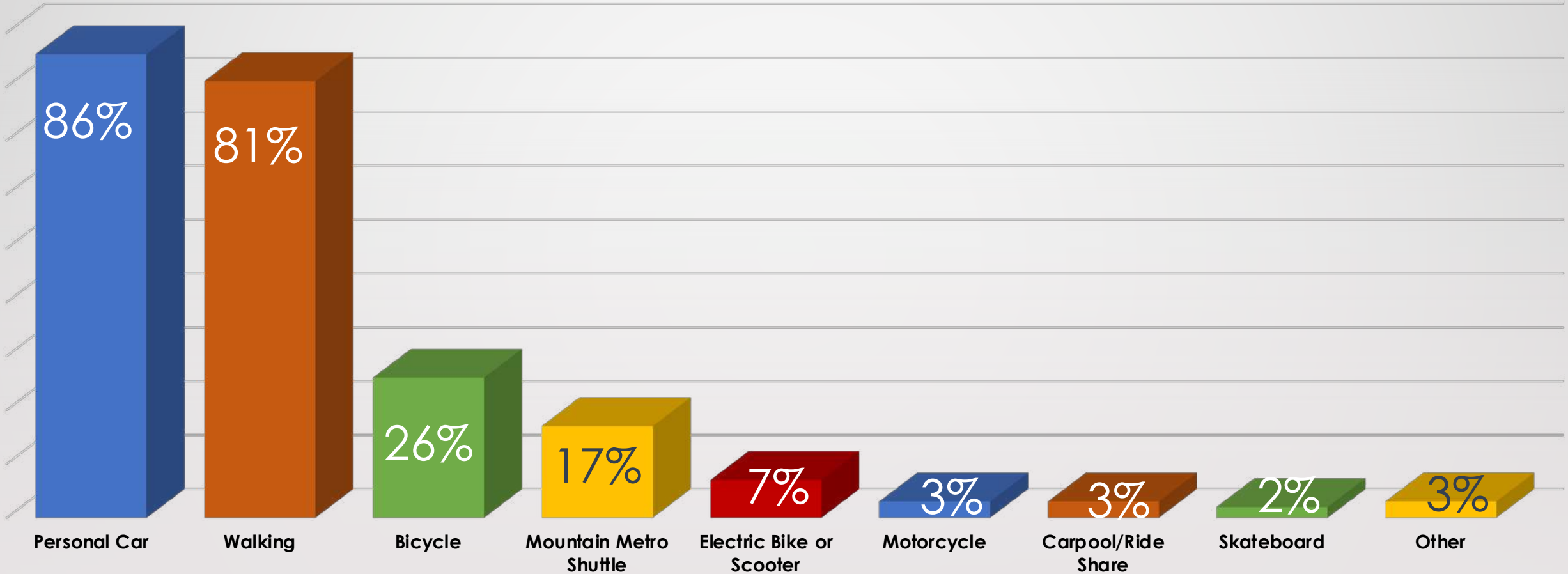
Manitou Springs Survey Response Areas



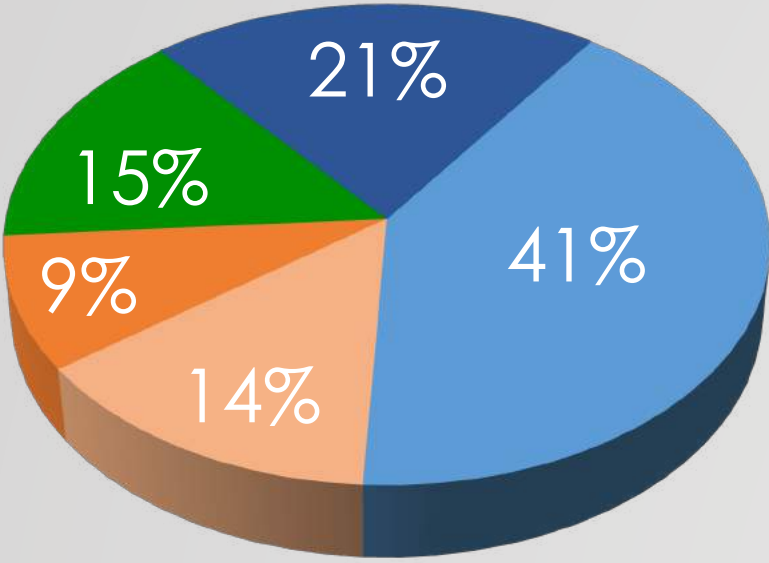
Which of the following best describes you?



Please select the **modes of transportation** that you most commonly use to get around Manitou Springs.
Select all that apply.

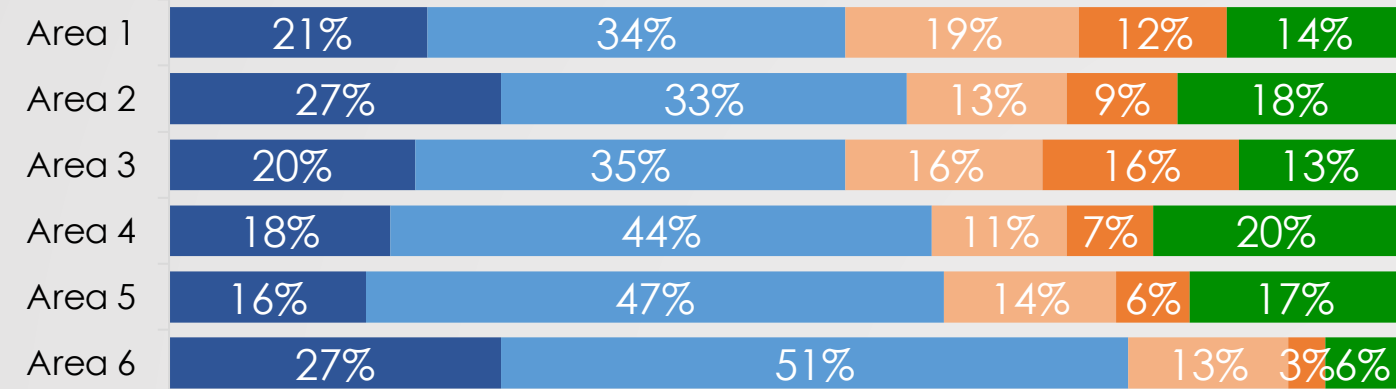
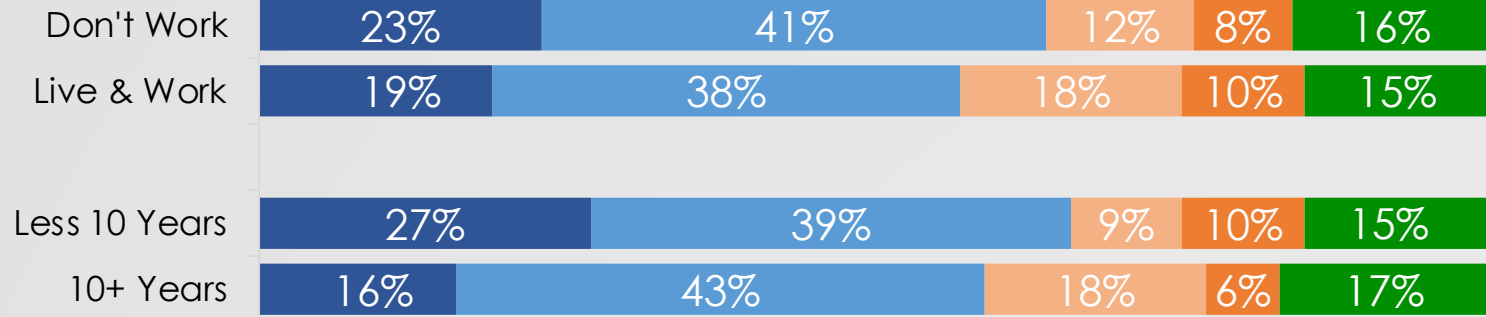
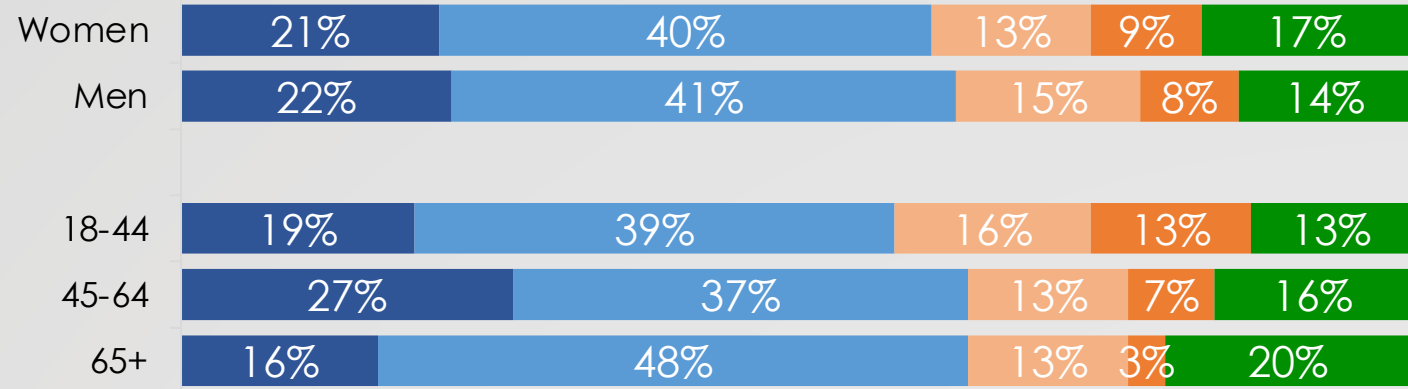


Do you **approve or disapprove** of the job the City of Manitou Springs is doing to provide public transportation and mobility options for residents and visitors?



- Strongly Approve
- Somewhat Approve
- Somewhat Disapprove
- Strongly Disapprove
- Unsure/No Opinion

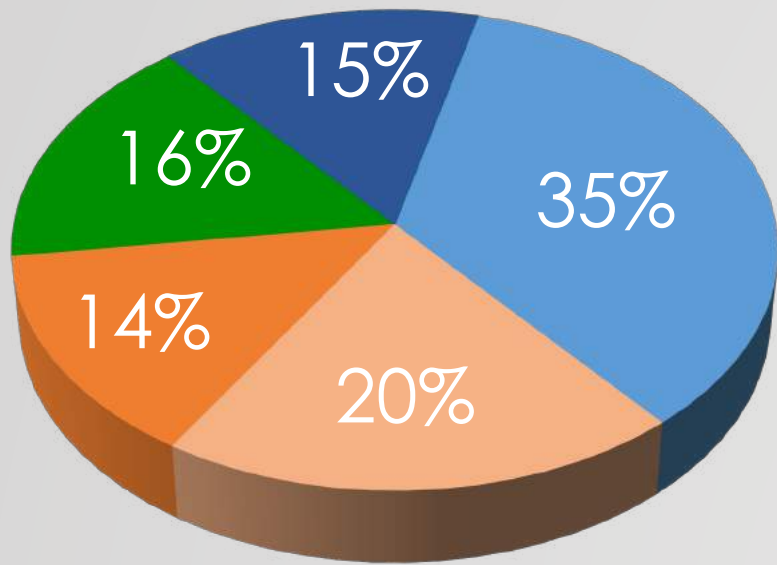
Approve Total	62%
Disapprove Total	23%



- Strongly Approve
- Somewhat Approve
- Somewhat Disapprove
- Strongly Disapprove
- Unsure/No Opinion

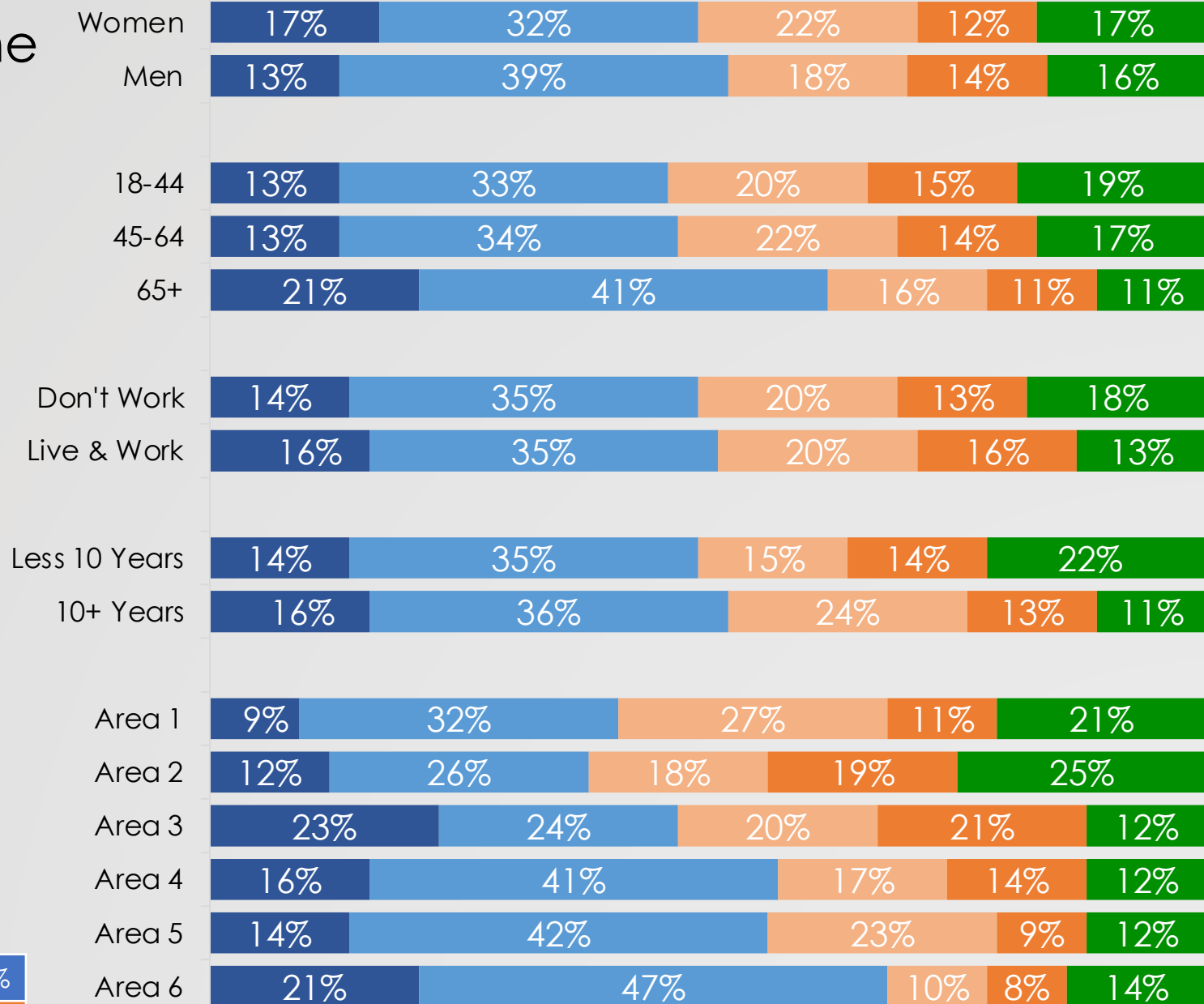
Do you **agree or disagree** with the following statement?

“The City of Manitou Springs is fiscally responsible and spends taxpayer money wisely.”



- Strongly Agree
- Somewhat Agree
- Somewhat Disagree
- Strongly Disagree
- Unsure/No Opinion

Agree Total	50%
Disagree Total	34%

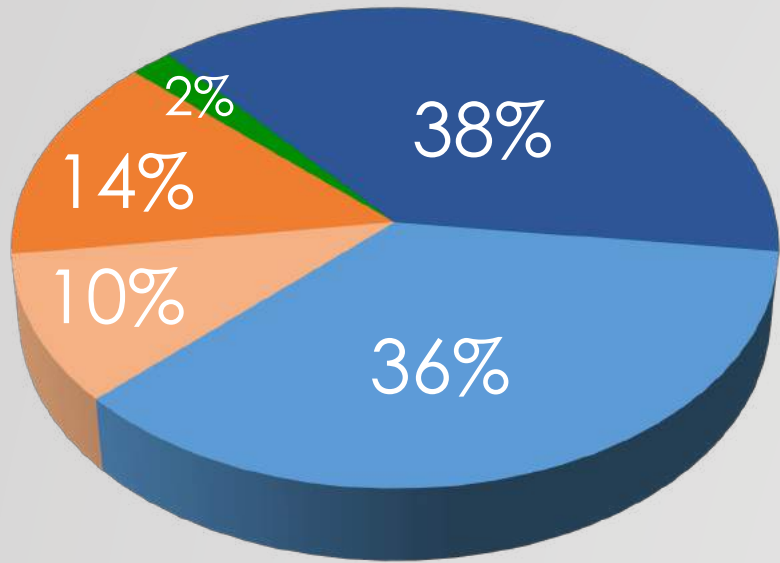


- Strongly Agree
- Somewhat Agree
- Somewhat Disagree
- Strongly Disagree
- Unsure/No Opinion

Mountain Metro Routes 33 and 36

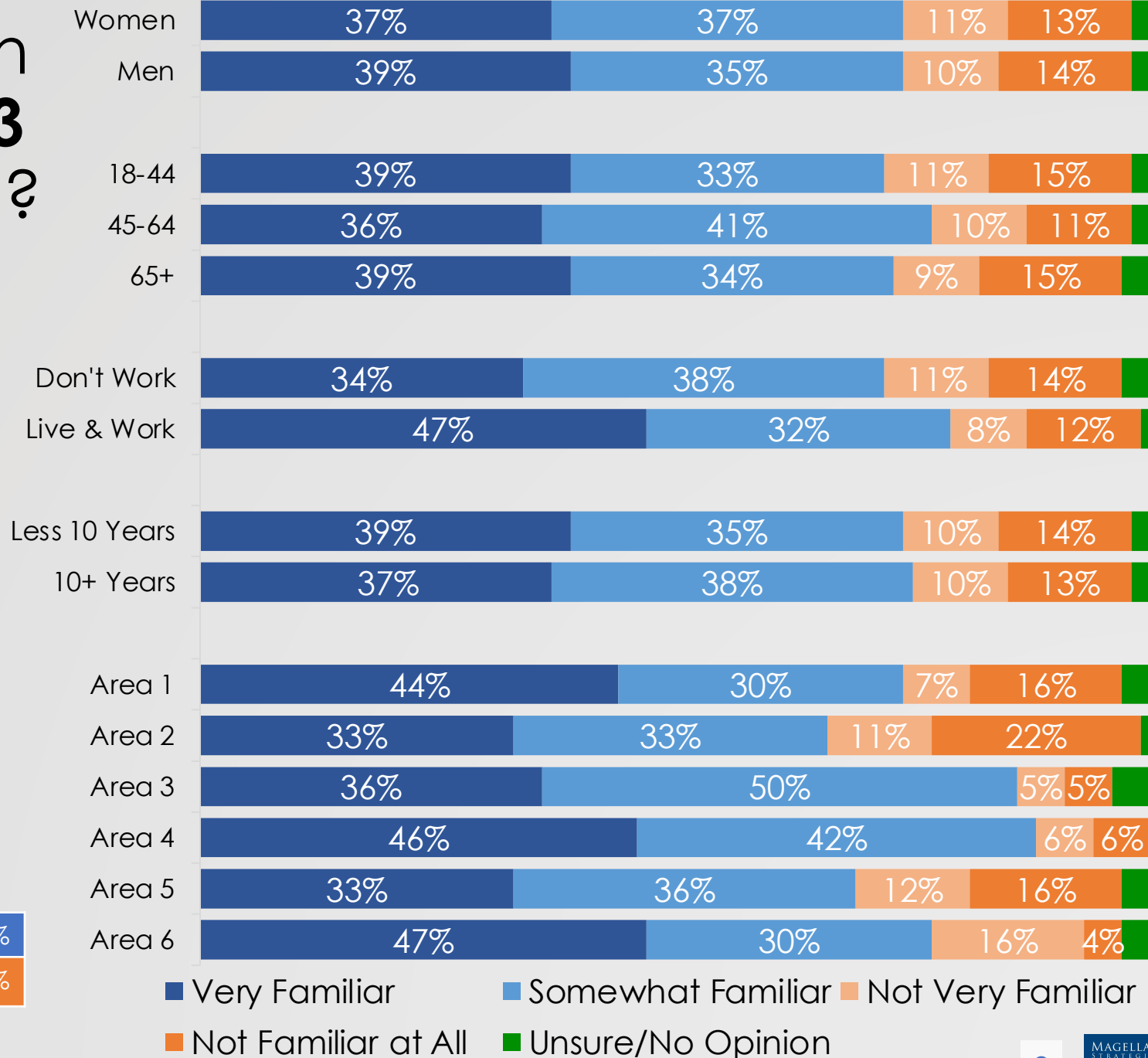


How familiar are you with Mountain Metro Route 33 (Hiawatha to the Incline)?

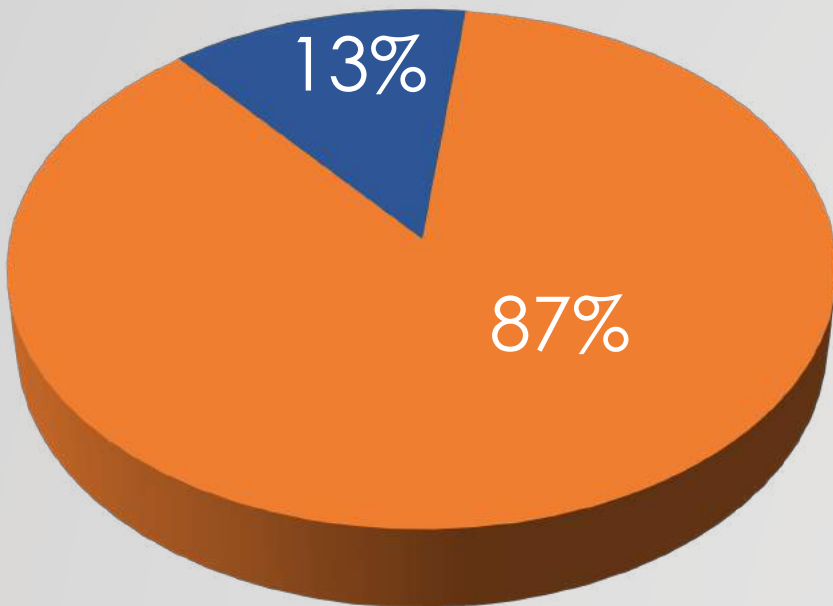


- Very Familiar
- Somewhat Familiar
- Not Very Familiar
- Not Familiar at All
- Unsure/No Opinion

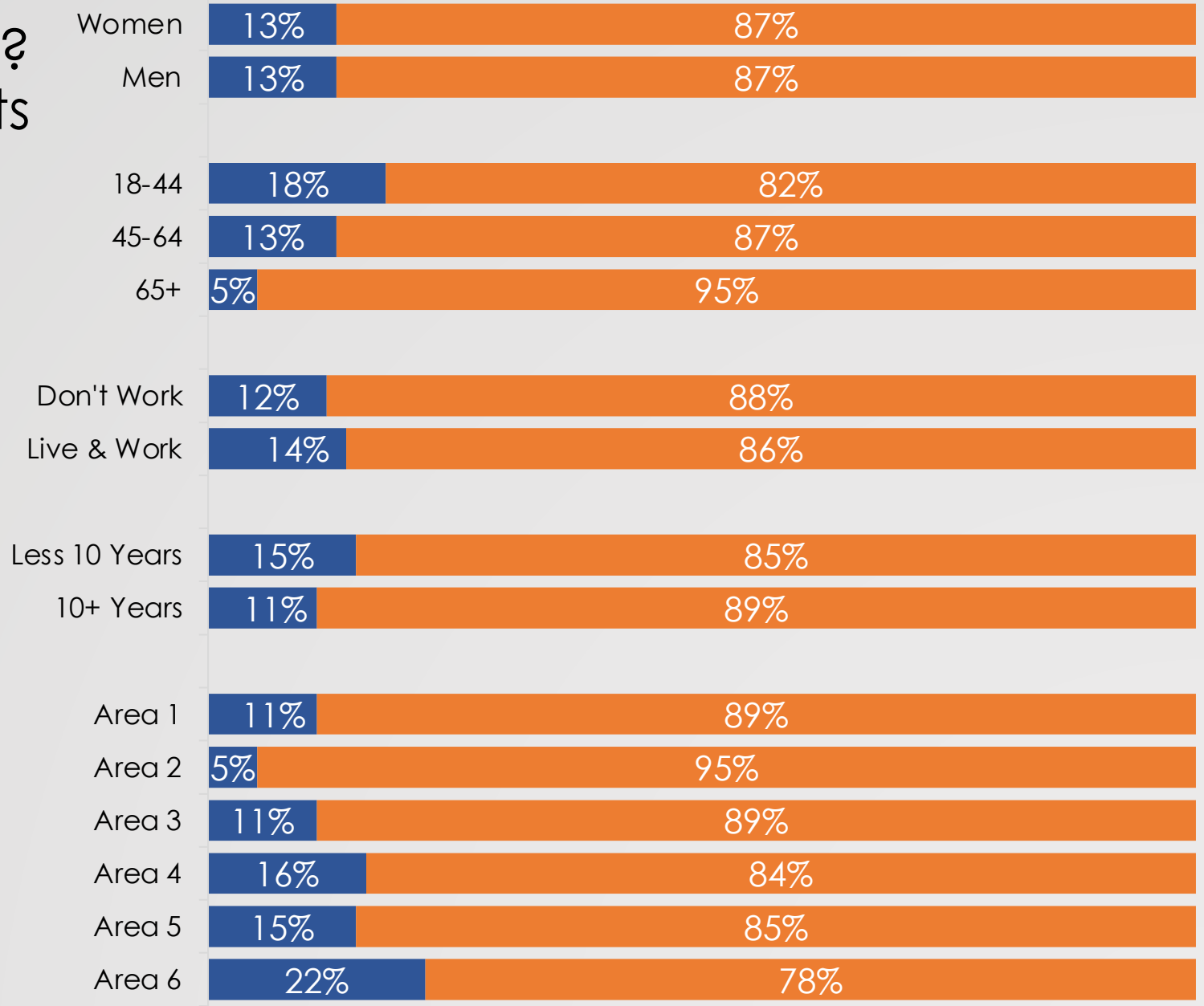
Familiar Total	74%
Not Familiar Total	24%



Do you regularly ride **Route 33**? [Asked only to 382 respondents familiar with Route 33]

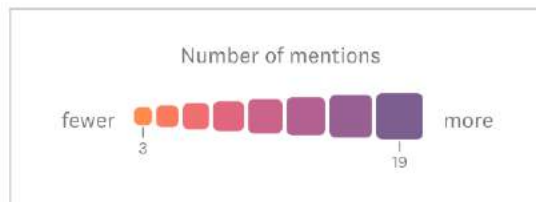
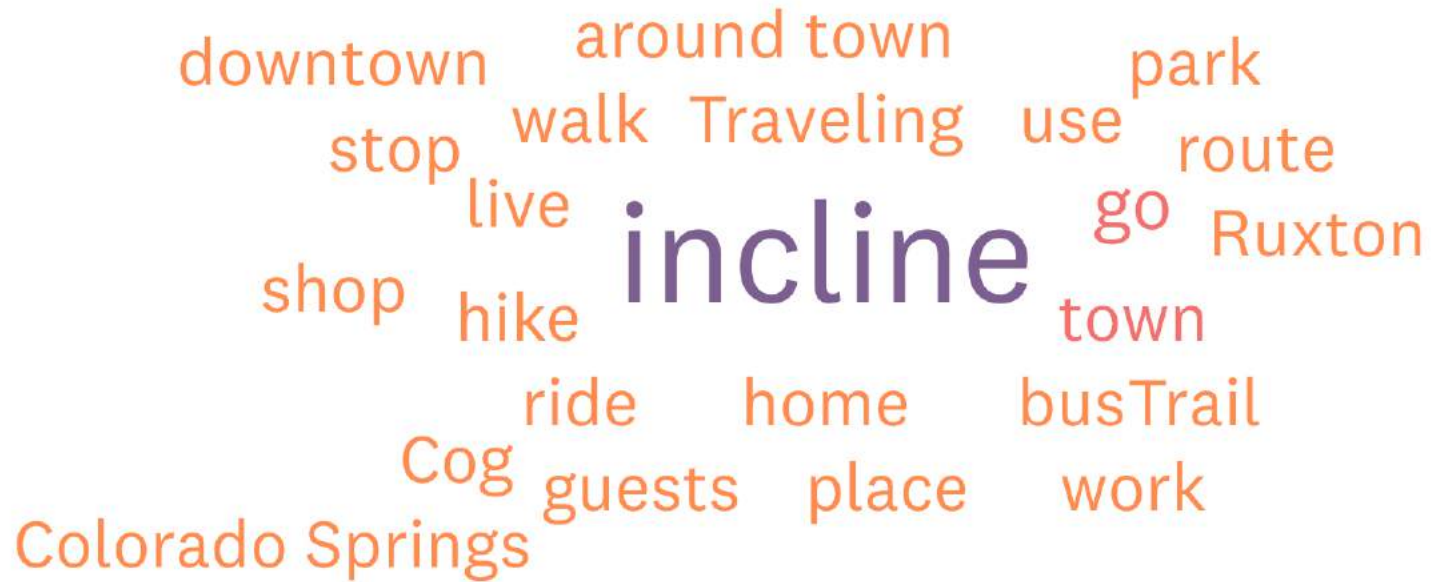


■ Yes ■ No

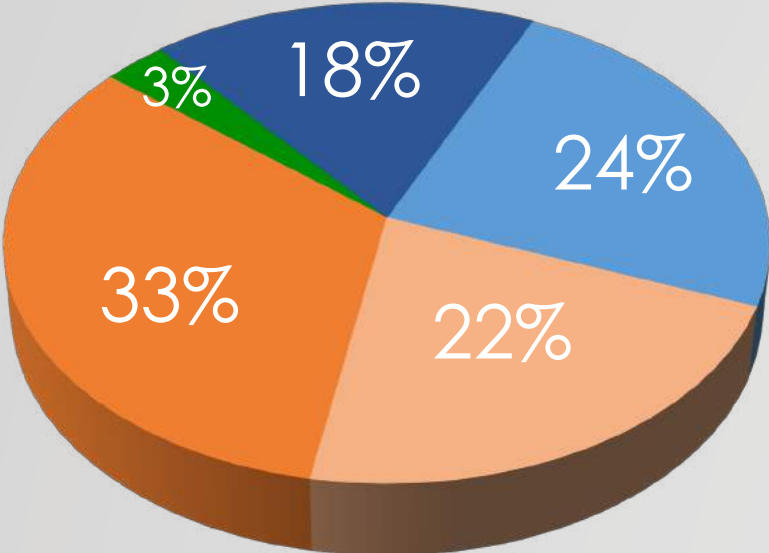


■ Yes ■ No

Please describe your primary reason for riding **Route 33**. [48 respondents]

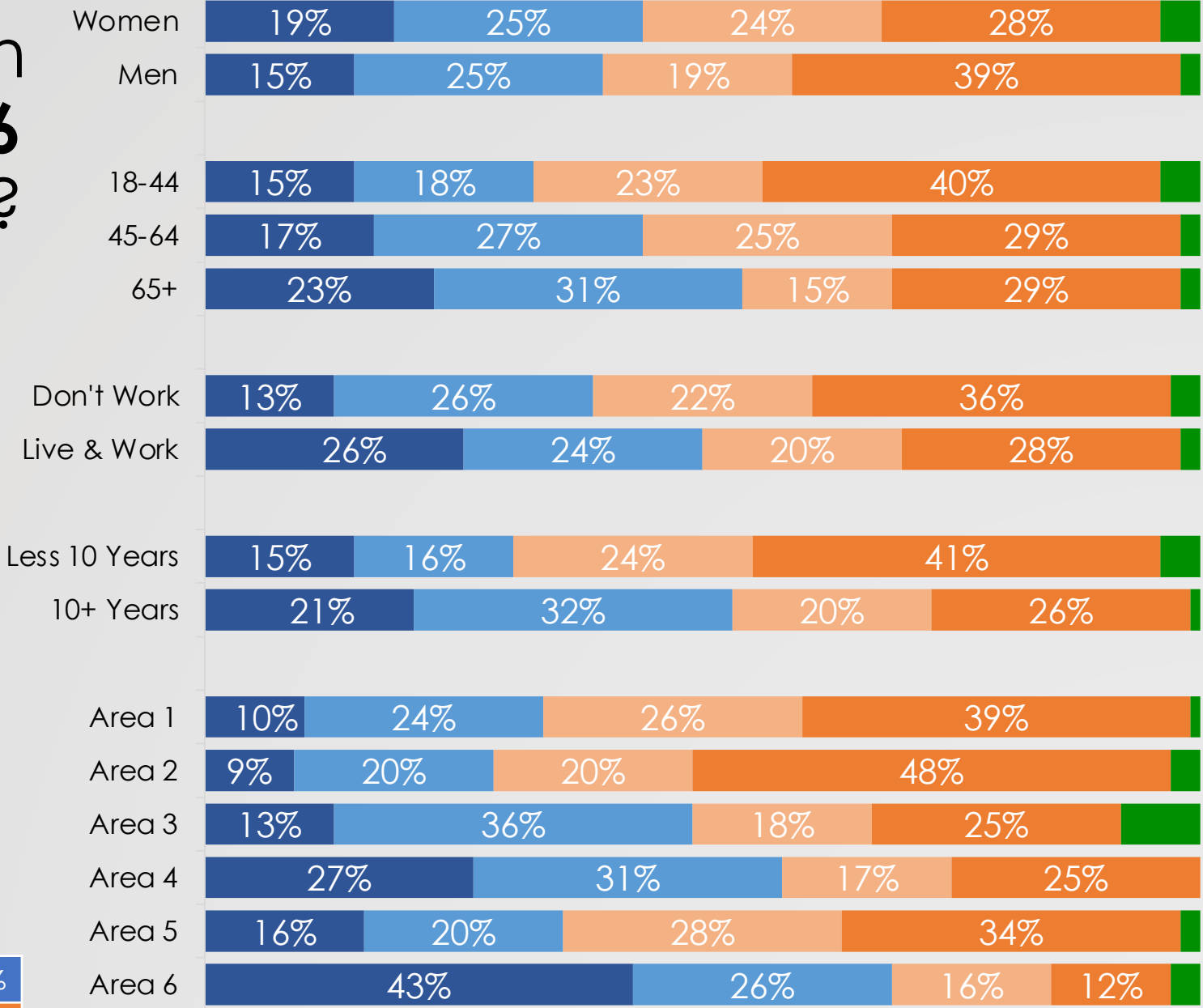


How familiar are you with Mountain Metro Route 36 (Becker's to Serpentine)?



- Very Familiar
- Somewhat Familiar
- Not Very Familiar
- Not Familiar at All
- Unsure/No Opinion

Familiar Total	42%
Not Familiar Total	55%

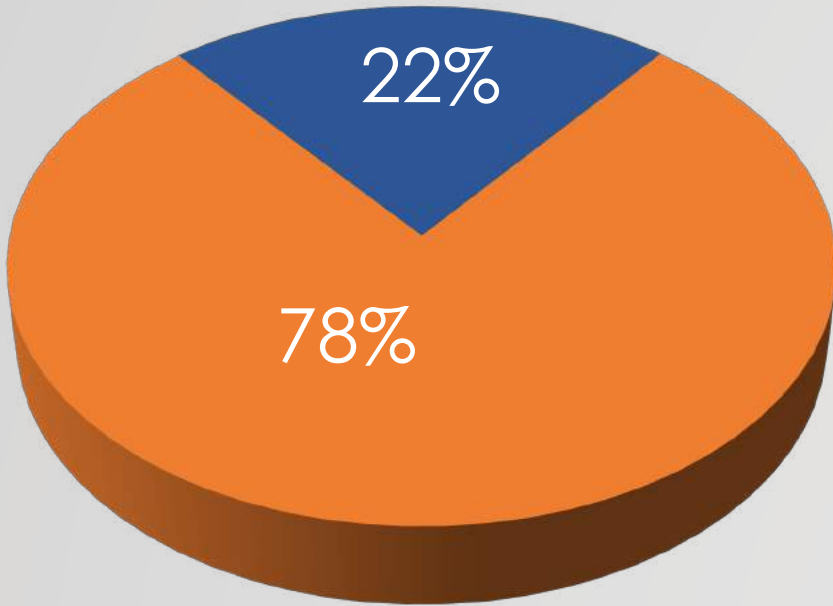


- Very Familiar
- Somewhat Familiar
- Not Very Familiar
- Not Familiar at All
- Unsure/No Opinion

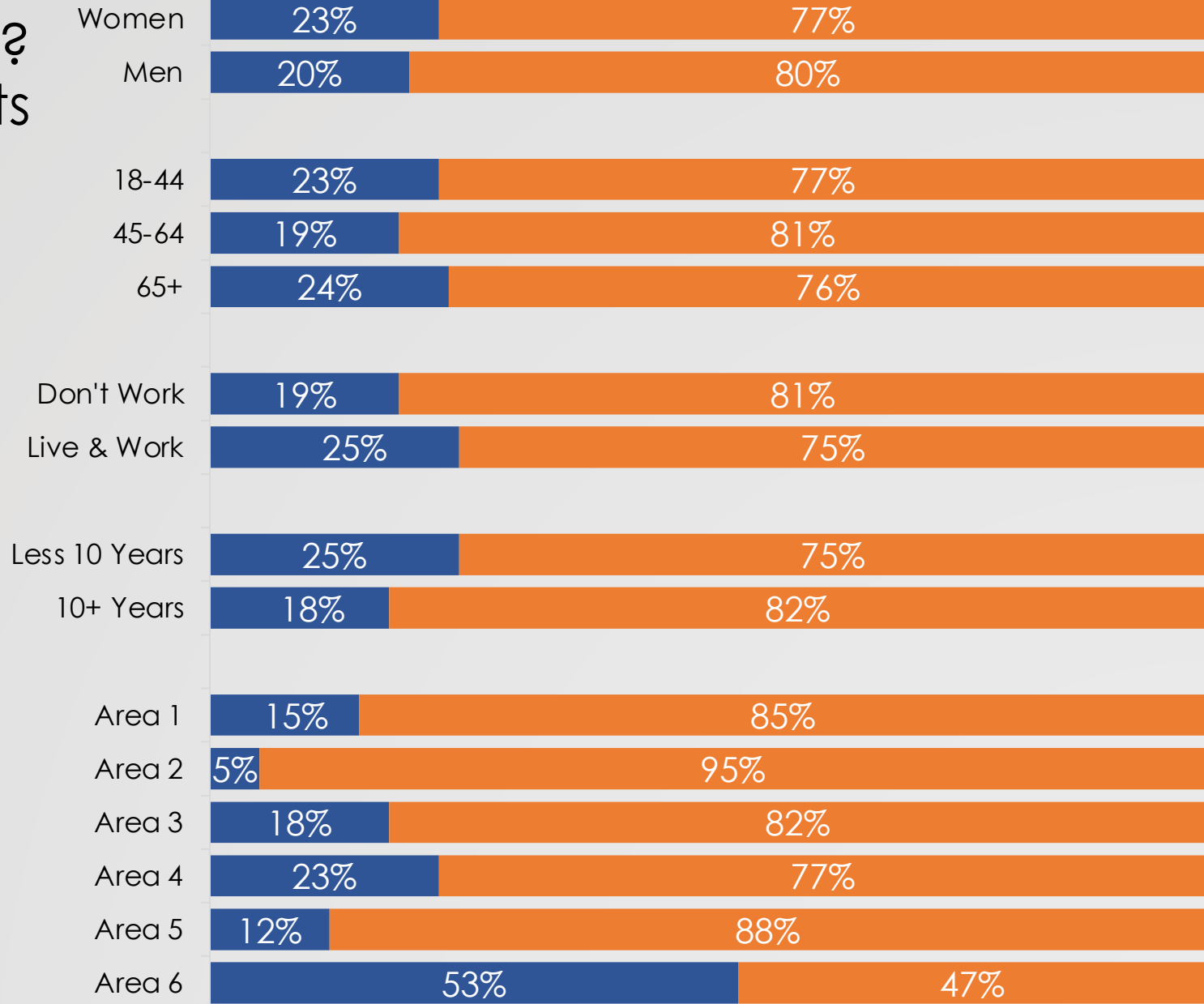


Do you regularly ride **Route 36**?

[Asked only to 217 respondents familiar with Route 36]

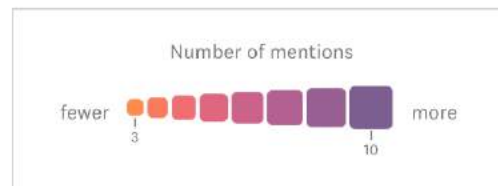


■ Yes ■ No

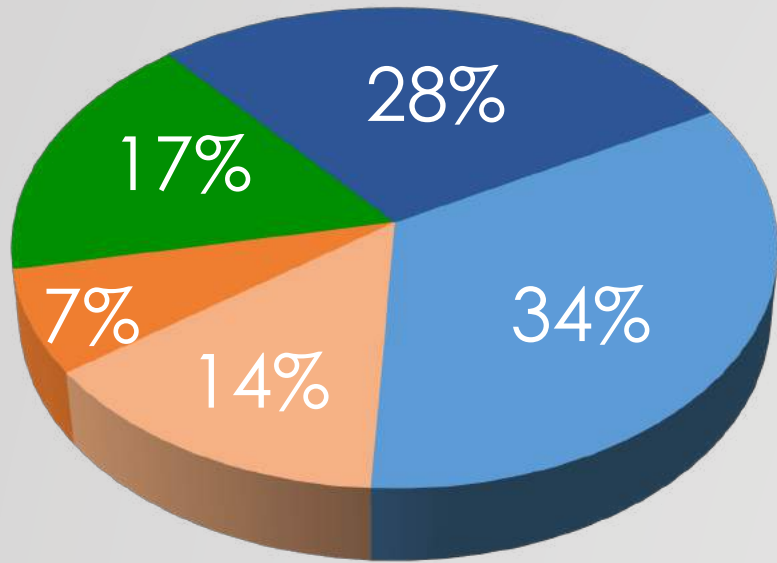


■ Yes ■ No

Please describe your primary reason for riding **Route 36**. [49 respondents]

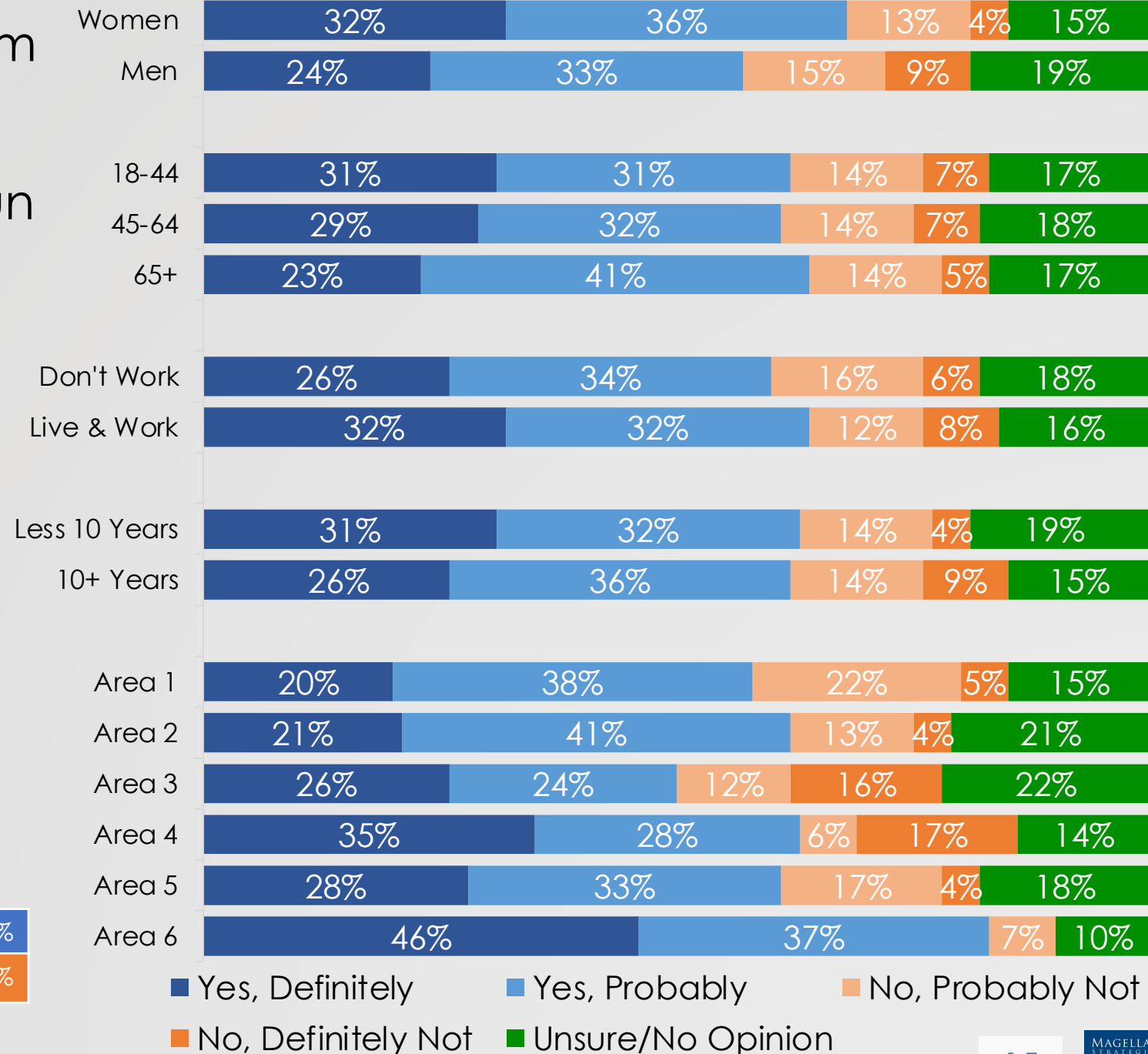


Currently, Route 36 buses run from late April through September. Would you **support extending service** so that Route 36 buses run year-round?



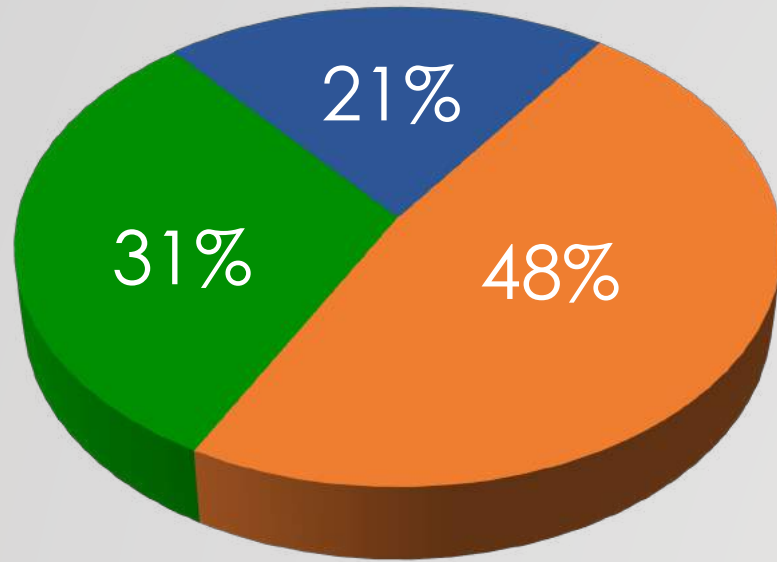
- Yes, Definitely
- Yes, Probably
- No, Probably Not
- No, Definitely Not
- Unsure/No Opinion

Yes Total	62%
No Total	21%

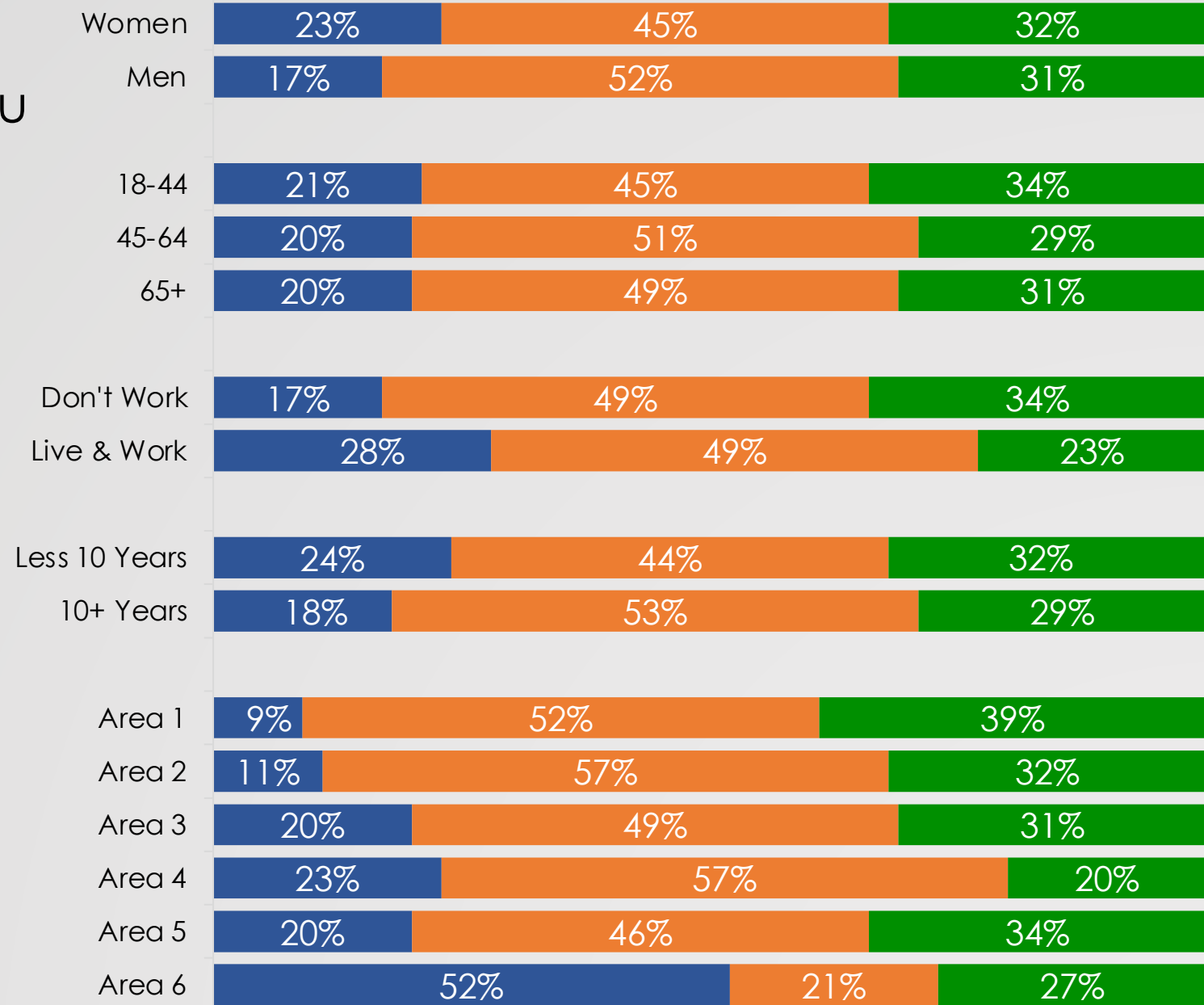


- Yes, Definitely
- Yes, Probably
- No, Probably Not
- No, Definitely Not
- Unsure/No Opinion

If service for Route 36 were **extended year-round**, would you use Route 36 more often?



■ Yes ■ No ■ Unsure/No Opinion

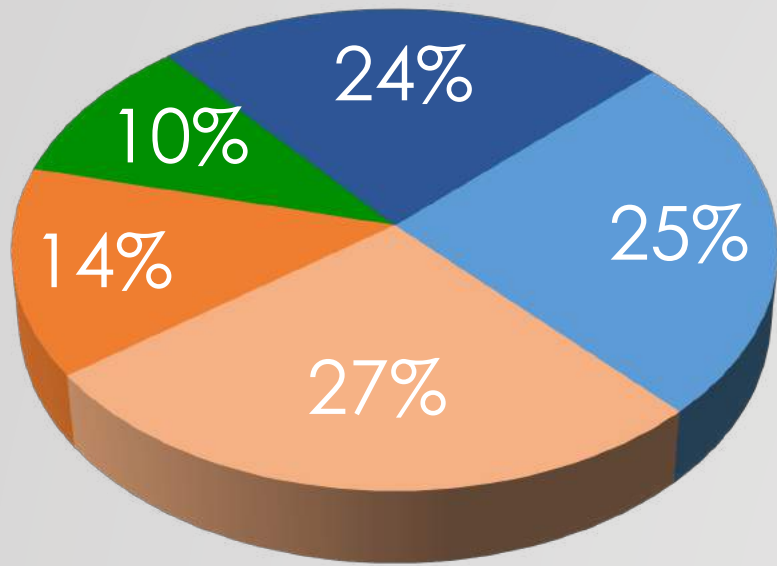


■ Yes ■ No ■ Unsure/No Opinion

Expanding Shuttle Service

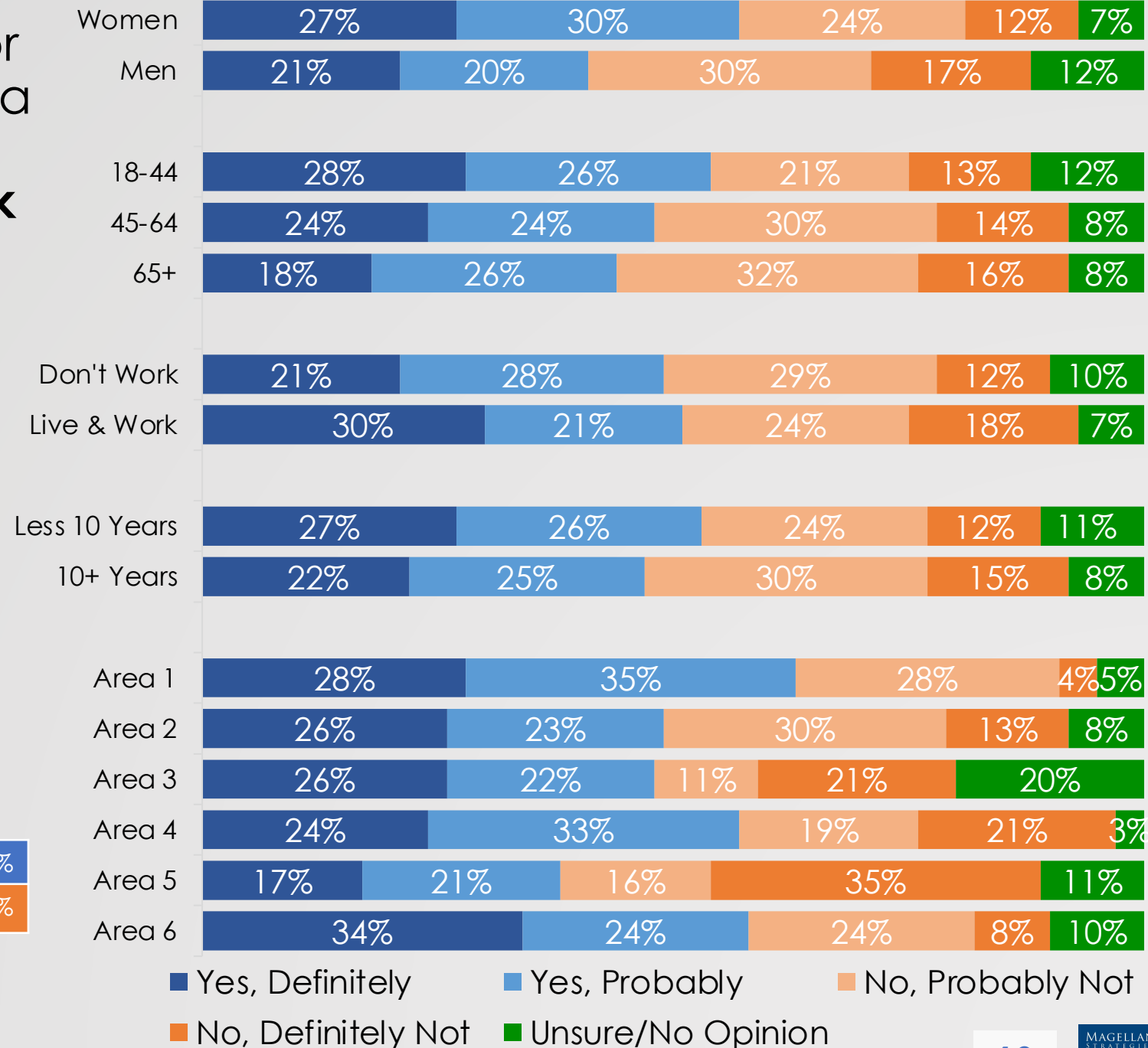


If it were available, would you or someone in your household use a resident shuttle that runs from **Manitou Springs to the Red Rock shopping center?**

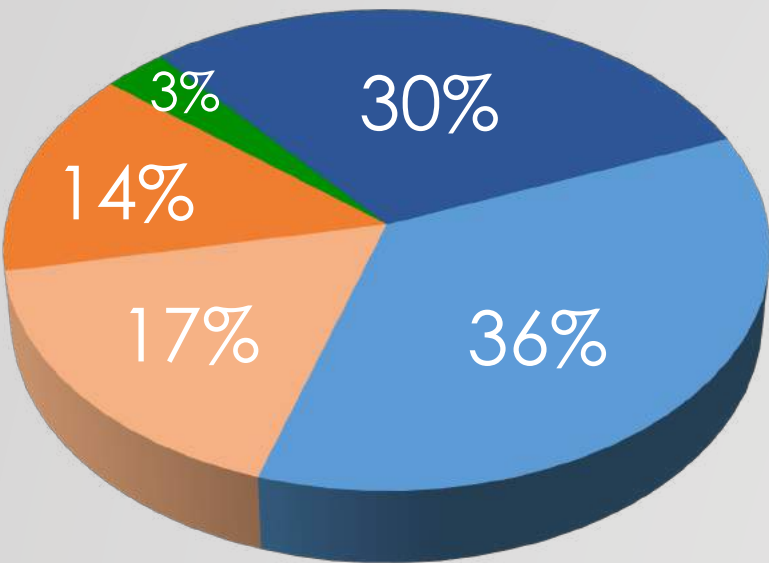


- Yes, Definitely
- Yes, Probably
- No, Probably Not
- No, Definitely Not
- Unsure/No Opinion

Yes Total	49%
No Total	41%

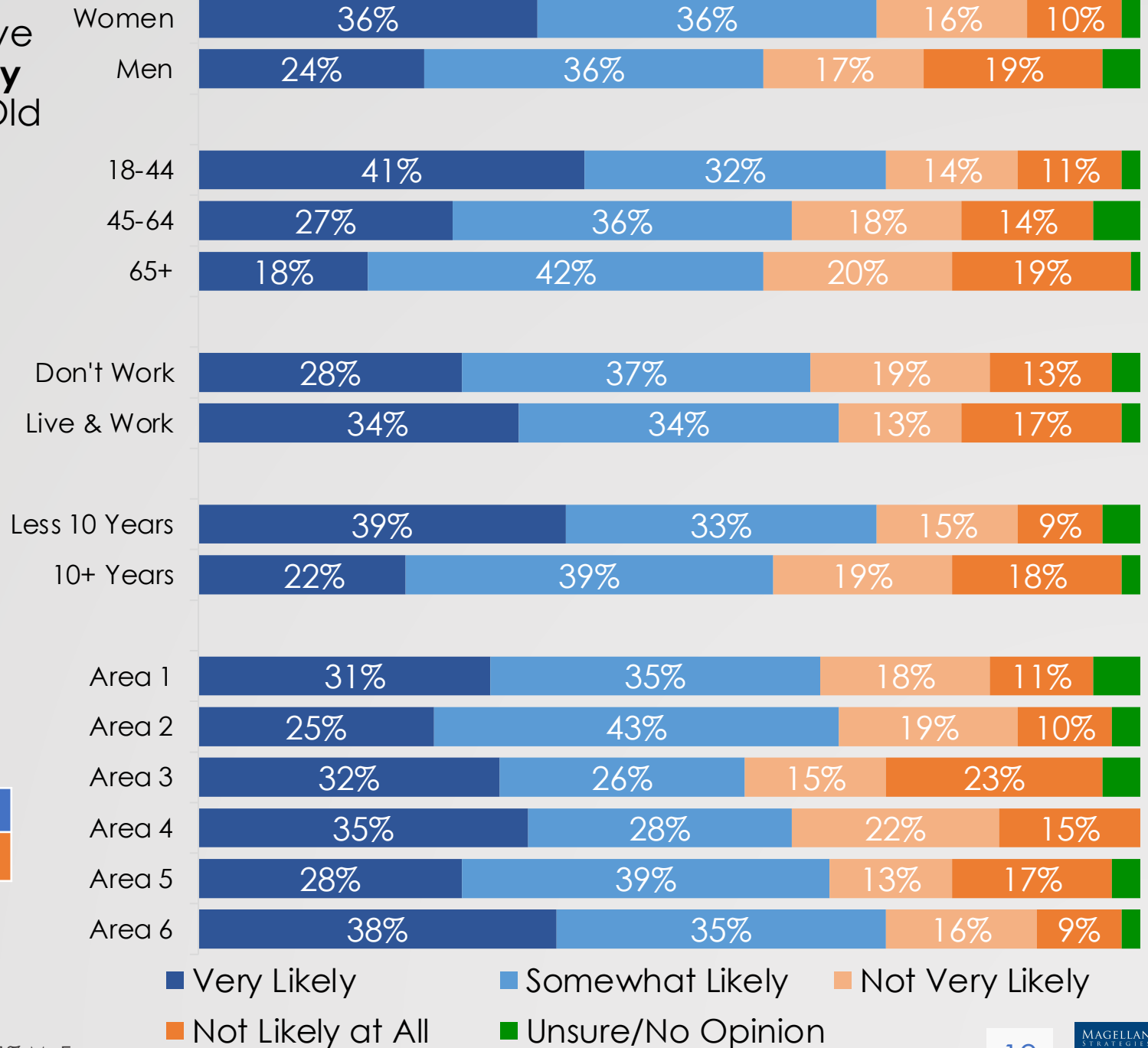


If the City were to work with Avenue Creative Circuit partners to bring back the **First Friday Art Shuttles** connecting Manitou Springs to Old Colorado City and Downtown Colorado Springs, how likely would you be to use it? The service would be free for riders.



- Very Likely
- Somewhat Likely
- Not Very Likely
- Not Likely at All
- Unsure/No Opinion

Likely Total	66%
Not Likely Total	31%

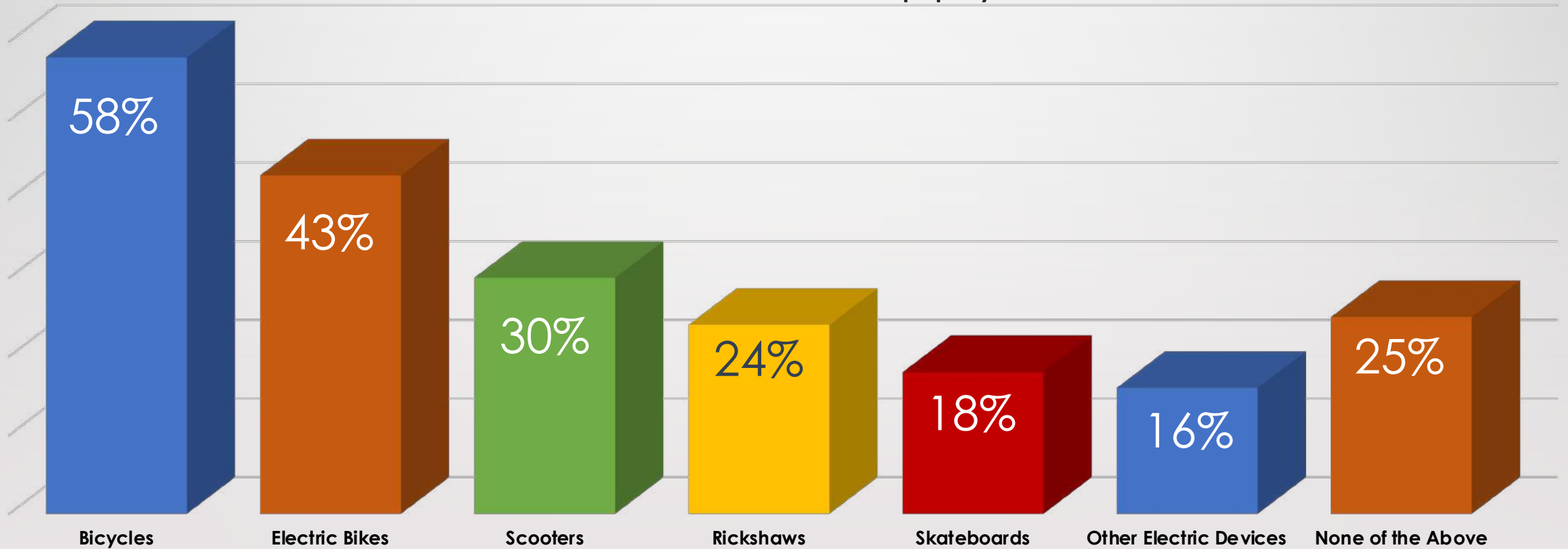


- Very Likely
- Somewhat Likely
- Not Very Likely
- Not Likely at All
- Unsure/No Opinion

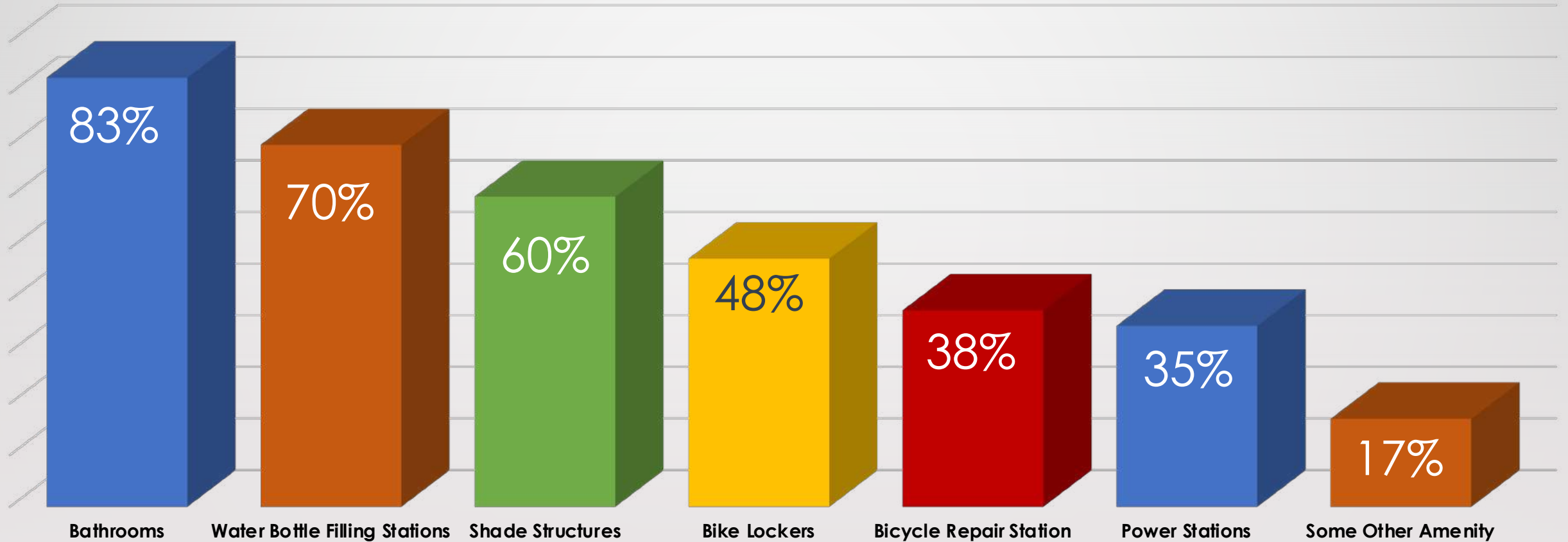
Mobility/Micromobility and Hiawatha Gardens Hub



Below is a list of common forms of mobility and micromobility.
Please select those options for which you **would like**
to see more access in Manitou Springs
Select all that apply.



Currently, there is a **mobility hub planned for Hiawatha Gardens**. From the list below, please select the amenities that you would like to see at this location. Select all that apply.

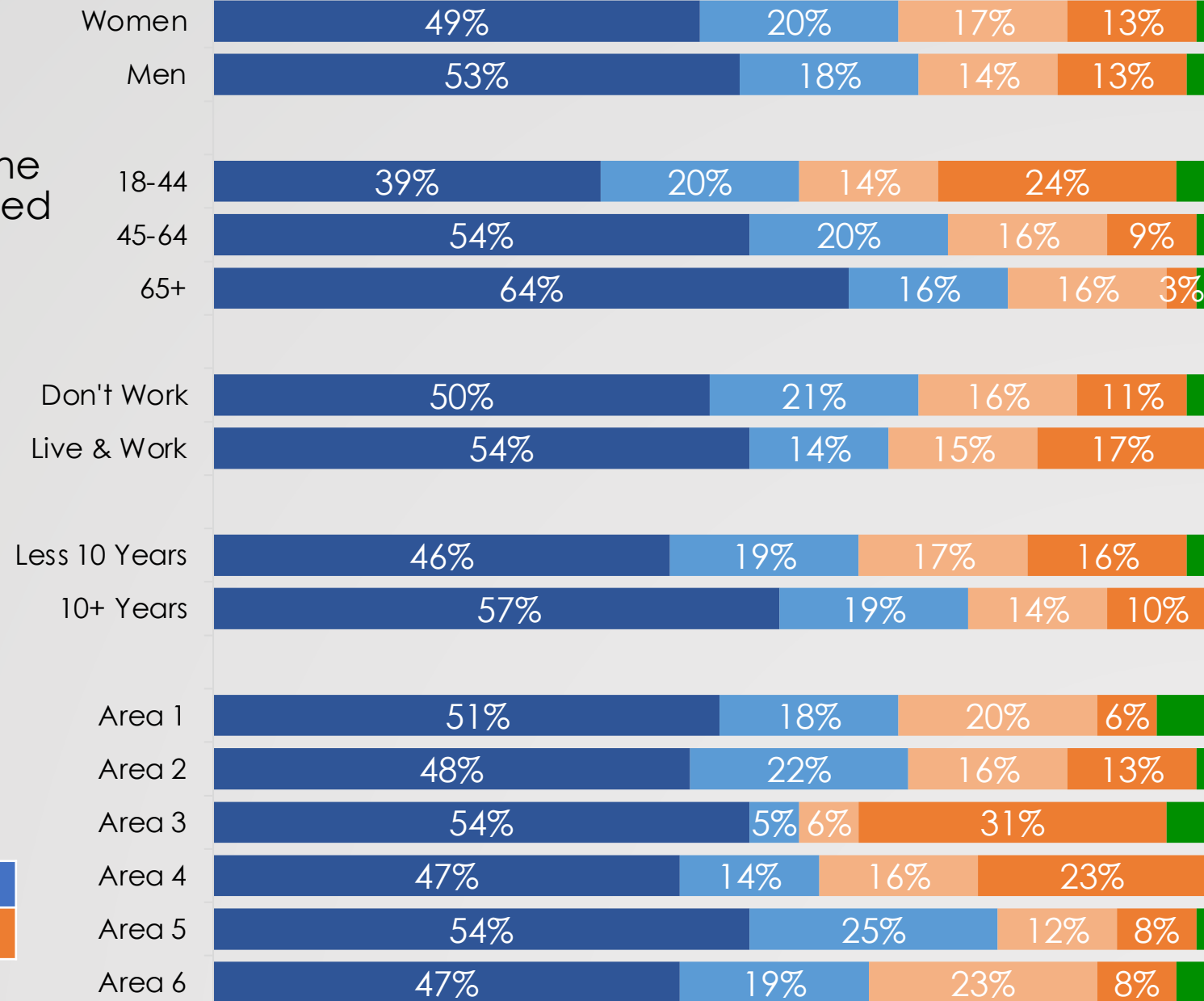
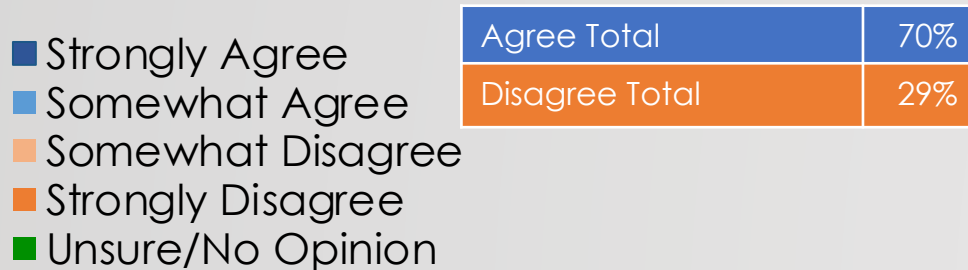
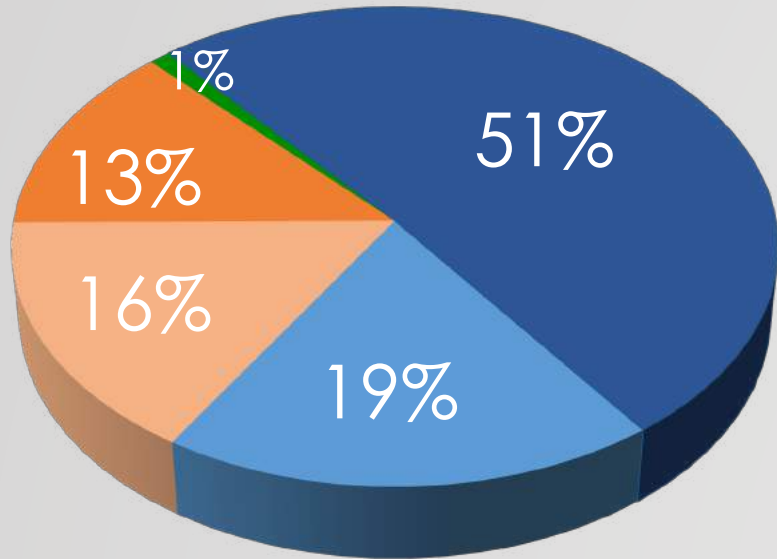


Other Questions of Interest



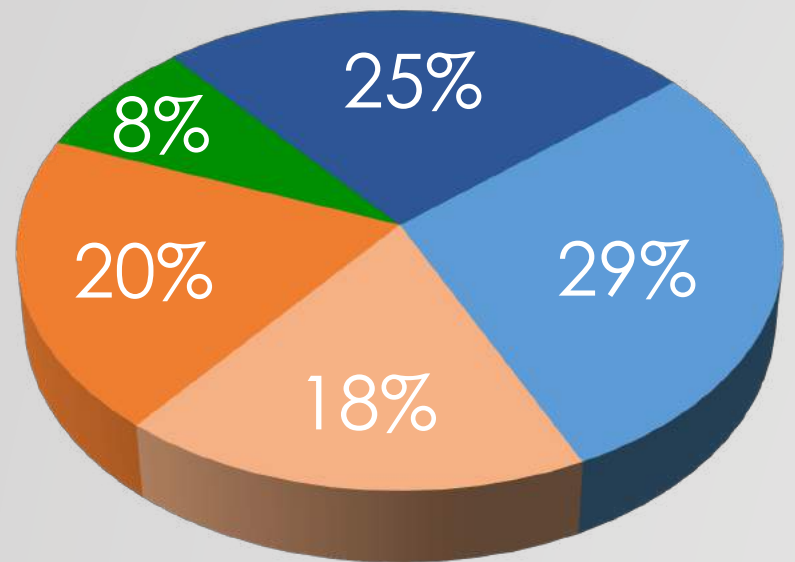
Do you **agree or disagree** with this existing City code?

“No person shall ride a bike, scooter, skateboard, or similar wheeled vehicle on the sidewalks of the downtown area or any paved or concrete area of any city park not otherwise designated as a bike path.”



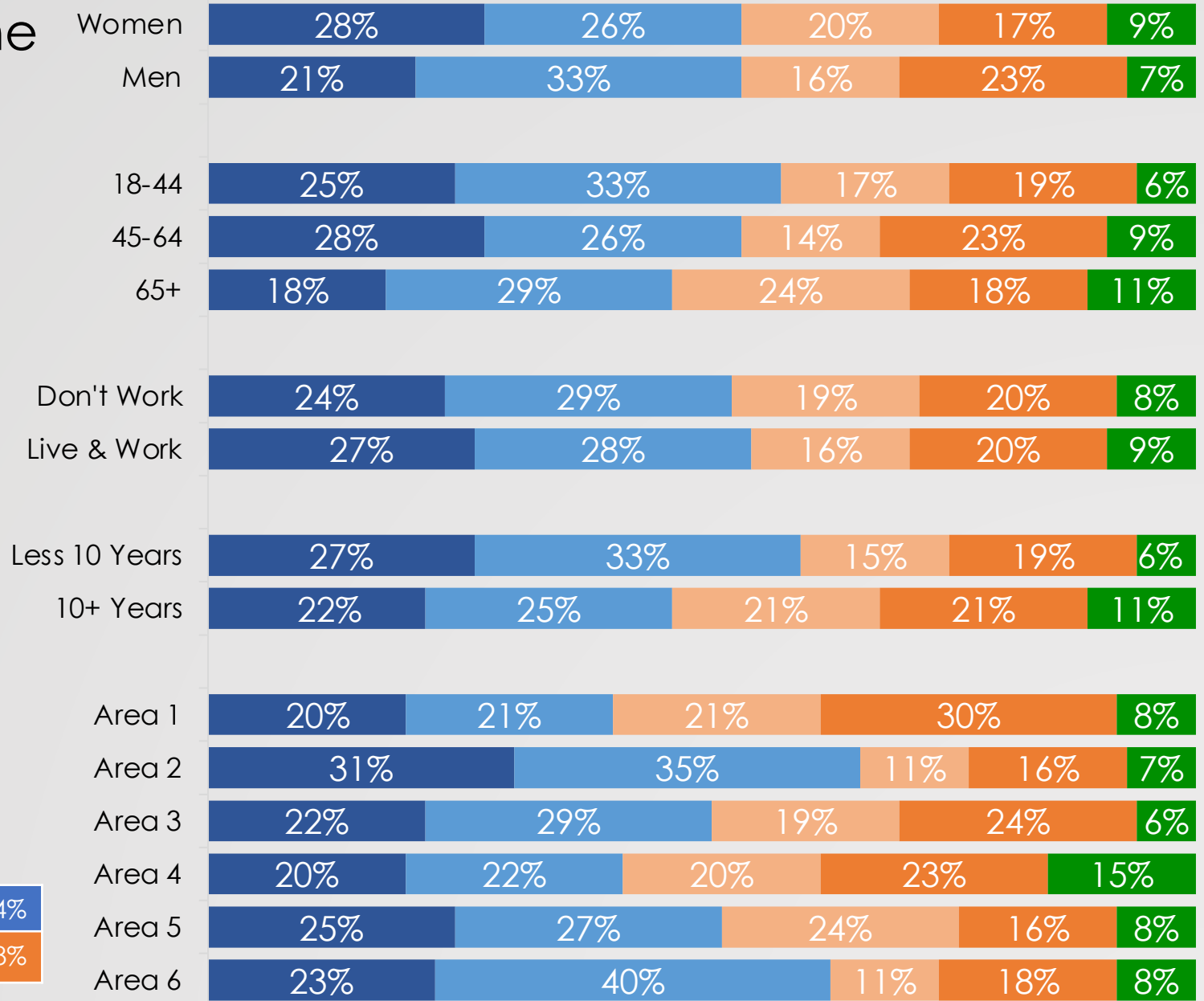
Do you **agree or disagree** with the following statement?

“There should be more flashing crosswalk signals added in Manitou Springs to increase safety.”



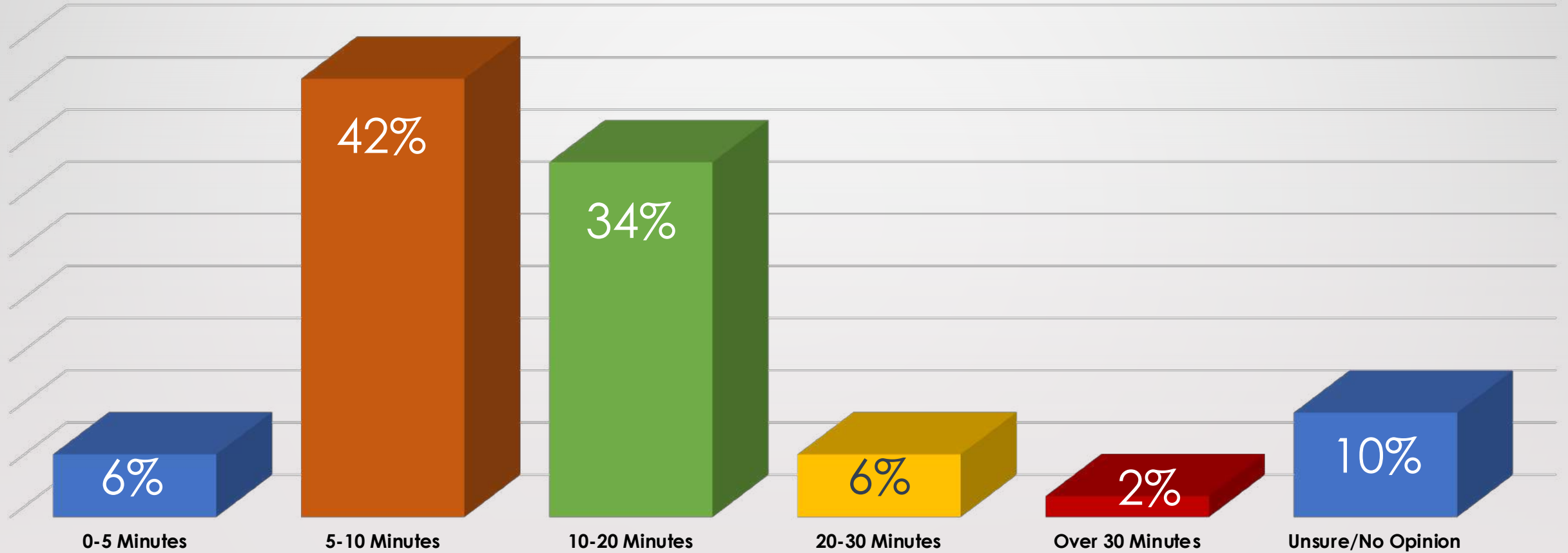
- Strongly Agree
- Somewhat Agree
- Somewhat Disagree
- Strongly Disagree
- Unsure/No Opinion

Agree Total	54%
Disagree Total	38%

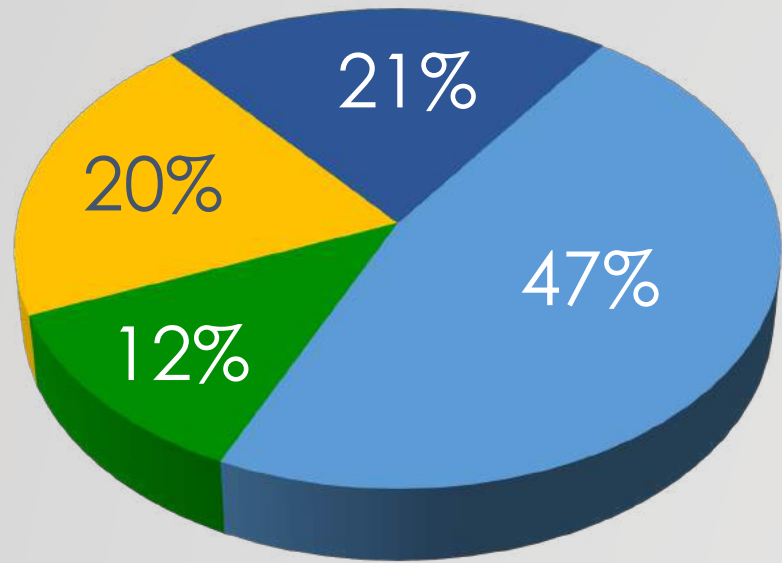


- Strongly Agree
- Somewhat Agree
- Somewhat Disagree
- Strongly Disagree
- Unsure/No Opinion

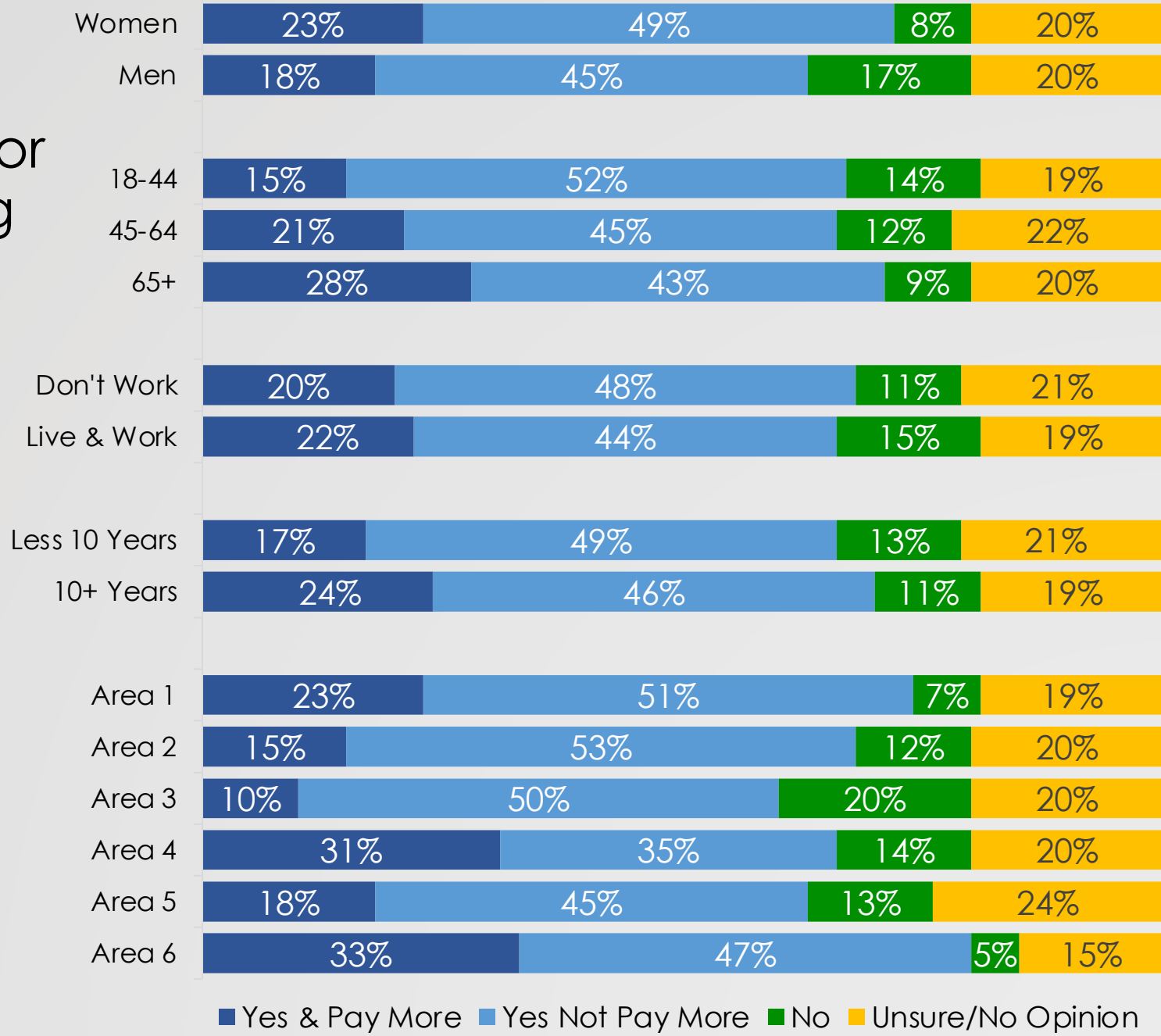
What do you consider to be an **acceptable wait time** for bus service?



Would you like the City to consider using **smaller buses, trolleys or 15-passenger vans** for in-town or Red Rock shopping center service?

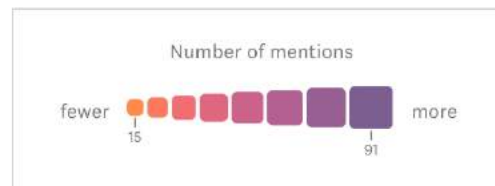


- Yes & I'd Pay More
- Yes But Wouldn't Pay More
- No
- Unsure/No Opinion



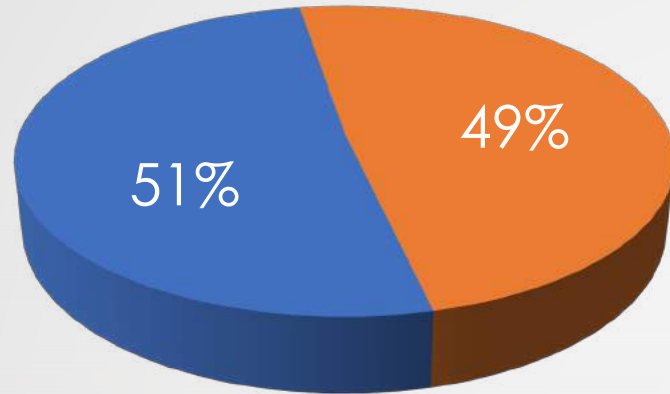
- Yes & Pay More
- Yes Not Pay More
- No
- Unsure/No Opinion

Are there **any other thoughts or opinions** regarding transportation and mobility that you would like to share with the City of Manitou Springs? [260 respondents]



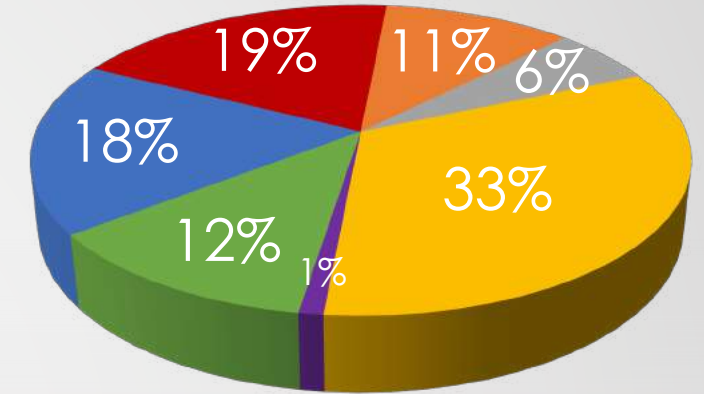
SURVEY DEMOGRAPHICS

Gender



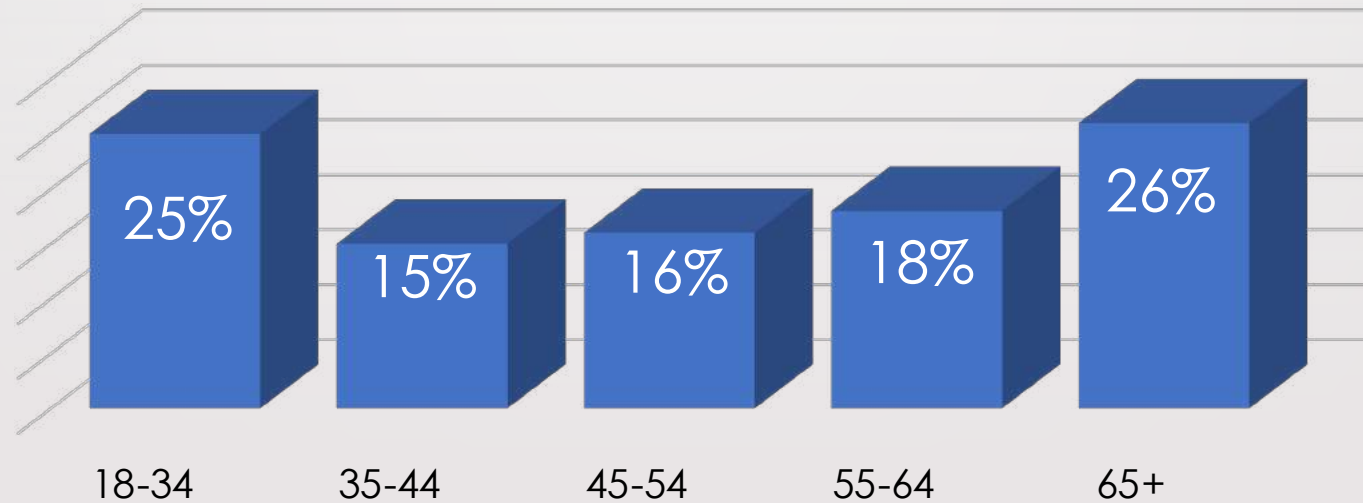
■ Female ■ Male ■ Identify Differently

How long have you lived in Manitou Springs?



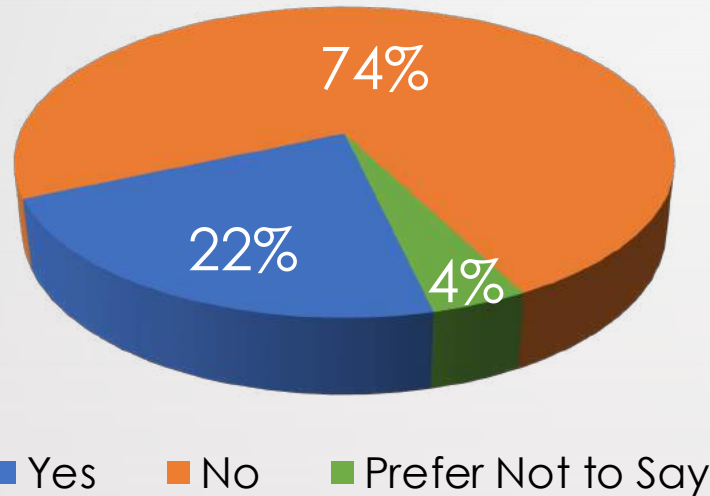
■ < 2 Years ■ 2-5 Years
 ■ 6-10 Years ■ 11-15 Years
 ■ 16-20 Years ■ >20 Years
 ■ NA/Prefer Not to Say

Age Range

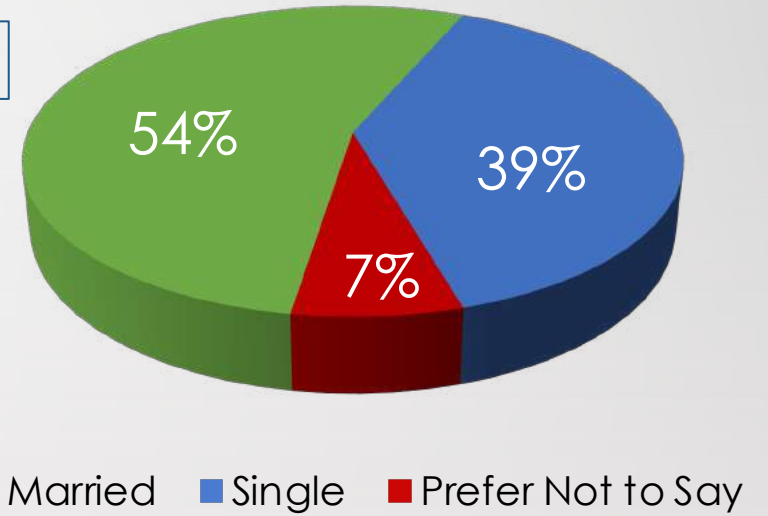


SURVEY DEMOGRAPHICS

Individual 18 or younger in HH?

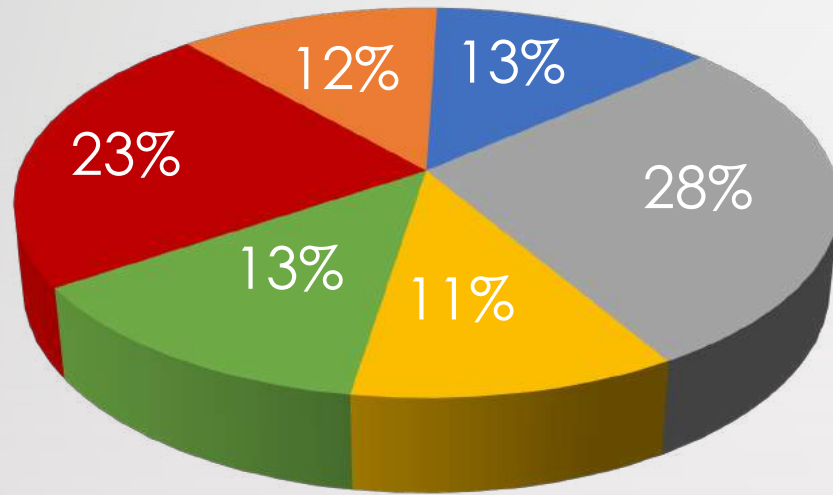


Marital Status

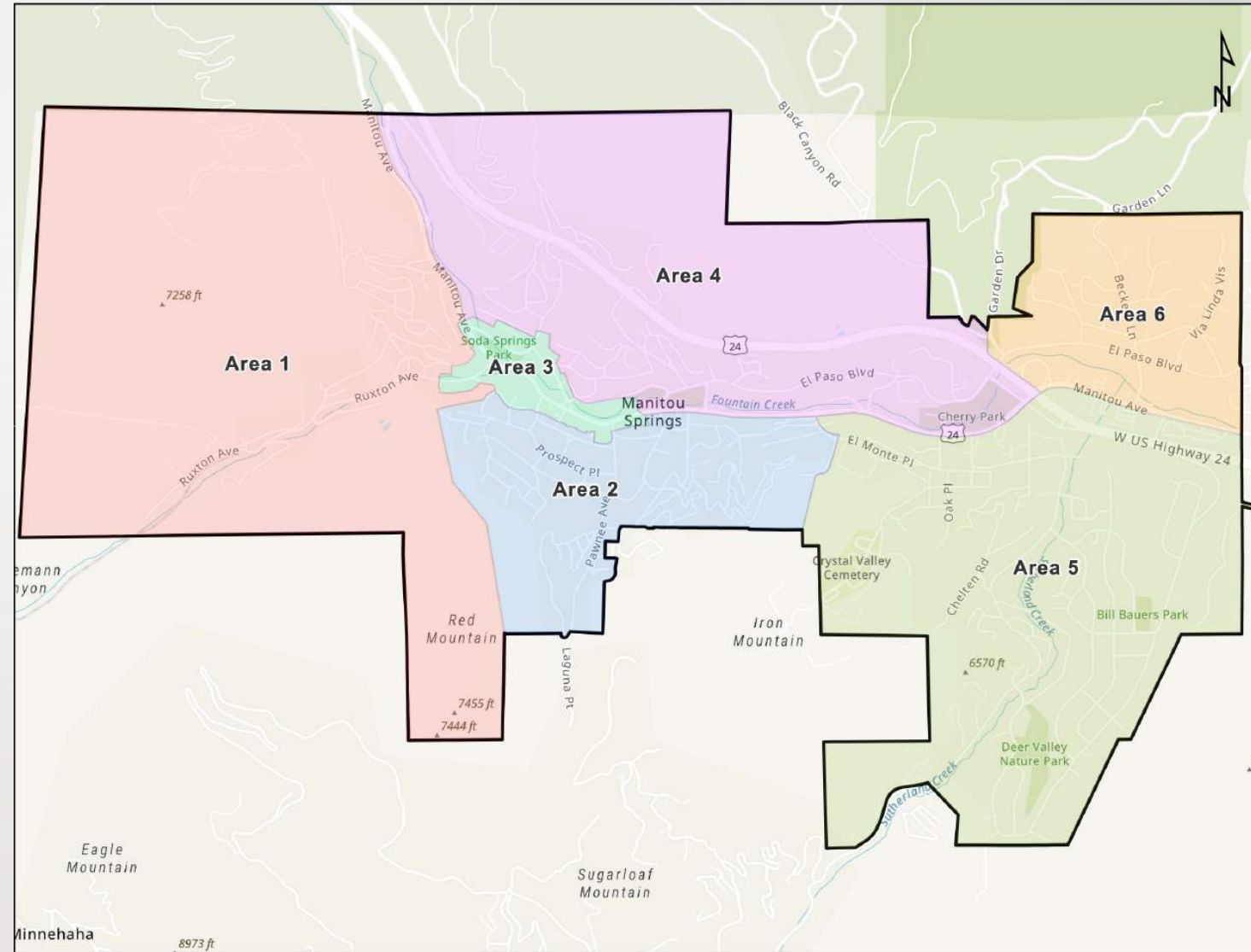


SURVEY DEMOGRAPHICS

Survey Response Area



- Area 1
- Area 2
- Area 3
- Area 4
- Area 5
- Area 6



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